

TEST 6

Section II: Reading

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

Part 5: Incomplete Sentences

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Example:

The mother held her newborn _____.

- (A) loving
- (B) lovely
- (C) lovingly
- (D) love

Correct answer: (C)

101. To does this beautiful new car belong?
 (A) which person
 (B) who
 (C) whom person
 (D) whose people
102. I studied English in college.
 (A) Literacy
 (B) Literally
 (C) Literary
 (D) Literature
103. I see you did a lot of shopping! What did you?
 (A) receive
 (B) get
 (C) sell
 (D) provide
104. I am really disappointed you! I expected you to make better decisions.
 (A) in
 (B) at
 (C) to
 (D) of
105. I wouldn't come near me; I'm still and I wouldn't want you to get sick as well.
 (A) outrageous
 (B) delicious
 (C) suspicious
 (D) contagious
106. My mother is coming today! Her flight at 2 pm.
 (A) had arrived
 (B) has arrived
 (C) has been arriving
 (D) arrives
107. of all, you don't even have your driver's license, so why should I let you borrow my car?
 (A) Primarily
 (B) Initial
 (C) First
 (D) Principally
108. I am upset that I cannot even look at you right now!
 (A) very
 (B) so
 (C) too
 (D) much
109. Howard received an award in of his good work at the company.
 (A) recognition
 (B) observation
 (C) compression
 (D) elimination
110. Doing the job fast is important than doing the job right.
 (A) least
 (B) as
 (C) less
 (D) not as
111. Forgive me for, but I have something important to say and it cannot wait.
 (A) interviewing
 (B) interrupting
 (C) interweaving
 (D) intersecting

112. Will you please these cookies and tell me if you like them or not?
 (A) flavor
 (B) spice
 (C) taste
 (D) crave
113. My boss is me to a different department, so I'll be working in a new office.
 (A) transcending
 (B) transferring
 (C) transforming
 (D) transgressing
114. I am not sure whether I want to go with them.
 (A) and if
 (B) or not
 (C) but why
 (D) or else
115. This home in 1899. We don't know who owns it now.
 (A) was to build
 (B) built
 (C) was building
 (D) was built
116. That is the man life we saved.
 (A) whose
 (B) whom
 (C) who
 (D) which
117. He got on the bus and then took a seat the driver.
 (A) just ahead of
 (B) in front of
 (C) underneath
 (D) right behind
118. I would to travel by bus. I hate trains and cars.
 (A) either
 (B) rather
 (C) sooner
 (D) prefer
119. Patrick can run than David can.
 (A) more faster
 (B) much quicker
 (C) as fast as
 (D) more quickly
120. You'll have to pay a if you get caught speeding.
 (A) ticket
 (B) fine
 (C) probation
 (D) receipt
121. It's you two didn't get to spend more time together; you could have become good friends.
 (A) a shame
 (B) shameful
 (C) ashamed
 (D) shameless
122. I'm really that I won't get the job. I really need it.
 (A) excited
 (B) thrilled
 (C) nervous
 (D) exhausted
123. I like the style of this shirt, but it is so I can barely breathe.
 (A) loose
 (B) tight
 (C) flexible
 (D) light
124. Please arrive tomorrow; this is a very important meeting, and we must start promptly.
 (A) on time
 (B) per hour
 (C) at the moment
 (D) on the second
125. I don't want to go with you to the party and does Joe.
 (A) either
 (B) whether
 (C) so
 (D) neither
126. What do they think I do about the current situation?
 (A) would
 (B) ought
 (C) should
 (D) have
127. I you would stop complaining! You're really starting to annoy me.
 (A) wish
 (B) hope
 (C) want
 (D) need
128. You naughty kids! You've my lamp!
 (A) broken
 (B) broken
 (C) been breaking
 (D) been broken
129. Did you get the back from your medical exam yet?
 (A) answers
 (B) responses
 (C) solutions
 (D) results
130. Do you think Harvard will you into their graduate program?
 (A) expect
 (B) except
 (C) accept
 (D) access
131. Michael always dreamed his own company, and now his dream's going to come true.
 (A) to starting
 (B) of starting
 (C) to having started
 (D) of a start
132. Not is allowed on this floor, only staff members.
 (A) everyone
 (B) no-one
 (C) anyone
 (D) someone

133. I'd like to this song to my girlfriend.
(A) deduct
(B) decline
(C) delegate
(D) dedicate
134. Dating the opponent is really a of interest, and I strongly advise against it.
(A) confluence
(B) conform
(C) conflict
(D) confirmation
135. My house is getting fumigated; do you think you could put me for the night?
(A) out
(B) on
(C) in
(D) up
136. You had better hurry up and leave, or you'll the train!
(A) miss
(B) lack
(C) lose
(D) fail
137. When you arrive, just on the door and someone will definitely let you in.
(A) touch
(B) ring
(C) punch
(D) knock
138. I'm not in the for going out. Let's stay in and watch TV.
(A) feeling
(B) emotion
(C) mood
(D) attitude
139. You attend! This is by no means an optional event.
(A) could
(B) should
(C) can
(D) must
140. I exercise, so I am in good shape.
(A) infrequently
(B) invariably
(C) often
(D) seldom

Part 6: Text Completion

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

The international system has witnessed dramatic changes in the recent past. Developments around the globe and at home challenge us to rethink the role of the United States in the international _____.

141. (A) community
(B) area
(C) section
(D) neighborhood

What is this nation's place in this increasingly complex global picture? How do we best promote respect for human rights and the growth of freedom and justice? What can we do to nurture and preserve international security and world peace?

Our country _____ knowledgeable and thoughtful students like you - the next generation of leaders - to build peace with freedom and justice among nations and peoples.

142. (A) asks to
(B) relies in
(C) depends on
(D) needs for

In the belief that questions about peace, justice, freedom, and security are _____ to civic education, we established the National Peace Essay Contest to expand educational opportunities for America's youth.

143. (A) trivial
(B) superficial
(C) vital
(D) necessary

_____ being without Spencer Tollackson for just Saturday's game at Iowa, Gophers coach Jim Molinari said Wednesday that the team's starting center might need three more weeks to recover from two broken bones in his left hand.

144. (A) In addition
(B) Otherwise
(C) Beforehand
(D) Instead of

The 6-9 Tollackson was _____ in a collision at the end of the first half of Saturday's loss at Wisconsin. Another player ran into Tollackson's outstretched arm and his hand was bent backward.

145. (A) damaged
(B) injured
(C) offended
(D) wounded

A magnetic resonance imaging exam showed that the young player has a broken bone in his thumb and a "crushed" bone in his hand.

If Tollackson, the team's leading rebounder and third-leading scorer, misses three more weeks, he will miss five very important games.

"That's a big part of the Big Ten season," Molinari said. "It's unfortunate. It's unfortunate for him, it's unfortunate for us. He was really seeing the _____ of trying to work really hard."

146. (A) value
(B) rate
(C) cost
(D) amount

In the film, Kevin Costner plays Ray Kinsella, a baseball fan, '60s Berkeley graduate, and Iowa farmer. One day, as he is standing in the middle of his expansive corn fields, Ray _____ a voice; it tells him: "If you build it, he will come."

147. (A) heard
(B) would hear
(C) is hearing
(D) hears

Then Ray has a vision and somehow concludes that if he builds a baseball field in the middle of his corn, Shoeless Joe Jackson will arise from _____ to play ball once again. And even though it depletes his family's savings and his neighbors think he's crazy, Ray clears away the corn and builds a baseball field, complete with bleachers and flood lights. "If you build it, he will come." And then, Shoeless Joe does come - bringing with him several of his dead teammates.

148. (A) the death
(B) the dead
(C) dead
(D) dying

FIELD OF DREAMS is a touching fairy tale, full of life, wonder, mystery, spirit, and humor. But while it generally avoids excessive melodrama, it unfortunately does at times go overboard, and by the end it gets down-right sappy. In general, however, FIELD OF DREAMS is an emotionally satisfying fantasy - one I can _____ to everyone but unromantic cynics.

149. (A) contend
(B) comprehend
(C) apprehend
(D) recommend

CSU stands head and shoulders _____ all of the other universities in California when it comes to preparing students to enter the workforce.

150. (A) on top
(B) under
(C) higher
(D) above

The CSU provides the majority of the skilled professional workers that are critical to the state's knowledge-based industries - industries like agriculture, engineering, business, technology, media and computer science. As you know, a better-educated workforce leads to more higher-paying, knowledge-based jobs, which in turn _____ to more growth and benefit for the entire state as well as for the regional and local communities.

151. (A) results
(B) brings
(C) leads
(D) guides

That means that the CSU is a driving force behind California's economic development. In fact, the California State University is vital to California's economic prosperity. And the economic benefits are enormous. CSU-related expenditures create over \$13 billion in economic impact and support over 207,000 jobs in California. When higher alumni earnings are taken into account, the CSU's impact _____ \$53 billion, supporting 527,000 jobs in the state.

152. (A) reaches
(B) wreaks
(C) allows
(D) touches

Part 7: Reading Comprehension

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Example:

Are you someone who enjoys trying new things and does not feel uncomfortable in new environments? Then why not get paid for it? *CULTURE* magazine is looking for individuals to go to new clubs, events, etc. and write about the cultural scene they observe in these places. Interested? Send your resume to CULTURE@hitmail.com. Please no phone calls.

What type of person would be best qualified for this job?

- (A) A homebody
- (B) An introvert
- (C) A clumsy person
- (D) A risk-taker

Correct answer: (D)

Questions 153 through 155 refer to the following advertisement.

WELCOME TO CHEQUERS!

Join us for traditional New England fare served with a smile in the warm atmosphere of an 18th century Chittenden home. Over the years *The Chequered House* has been host to many, including a few ghosts if you believe the stories! Chequers is now our home and we are pleased to have you as our guest for dinner.

~Lola and Leonard Roberts

Our regulars love the Clam Chowder, Butternut Bisque and French Onion Soup.

Teriyaki Sirloin, Shrimp Scampi, Chicken Massala and Prime Rib are some of our most popular entrees.

Save room for White Chocolate Cheesecake, Hot Indian Pudding, Ben and Jerry's Ice Cream, and more!

Serving Dinner Monday-Saturday from 5 pm.

Exit 11, I-89 Richmond. Just 10 minutes south of Burlington.

153. What is Chequers?

- (A) A hotel
- (B) A convention center
- (C) A museum
- (D) A restaurant

154. Who is said to love the Clam Chowder?

- (A) People who come to the Chequers often
- (B) The owners
- (C) Chequers food critics
- (D) Lola and Leonard Roberts

155. What is the tone of this advertisement?

- (A) Energetic
- (B) Aggressive
- (C) Friendly
- (D) Extravagant

Questions 156 through 158 refer to the following classified and cover letter.

Elizabeth Wahlers

Elizabeth Wahlers is an award-winning watercolorist who has always enjoyed art and the creative process. Growing up in the Netherlands, she developed a true love and appreciation for flowers, many varieties of which are now depicted in her works. Other subject matter includes still-lives of edibles, and more recently, the addition of city and landscapes.

Her work has been featured in *The Seafood Leader Catalog*, a global corporate calendar, a Vermont company's annual holiday card, the cover of *The Burlington Free Press Dining Guide* and other publications. Her paintings can be seen in various venues across the state, including *Spencer Gallery*, North Oaks; *The Deer Hill Inn*, West Bloomington; *The Southern Vermont Art Center*, Manchester, among other juried shows. Wahlers' watercolors are in private and corporate collections worldwide.

For more information call her at 555-3489.

156. What is the purpose of this article?
- (A) To announce the opening of a new art gallery
 - (B) To bring public attention to Wahlers and her work
 - (C) To advertise Wahlers' newest art exhibition
 - (D) To encourage readers to enroll in Wahlers' art class
157. What is something that Wahlers would NOT paint?
- (A) A field of sunflowers
 - (B) A busy street in Manchester
 - (C) A bowl of fruit
 - (D) A self-portrait
158. What triggered Wahlers' appreciation for flowers?
- (A) Her first true love always gave her flowers.
 - (B) There are a lot of them in her native country.
 - (C) Paintings of flowers are the biggest money earners.
 - (D) It is a subject she studied in art school.

Questions 159 through 162 refer to the following newspaper article.

Jane Fieldstone
87 Washington Street
Smithfield, CA 08055
(909) 555-5657
June 15, 2008

Dear Mr. Barnes,
As we discussed on the phone, I am very pleased to accept the position of Marketing Manager with Smithfield Pottery. Thank you for the opportunity. I am eager to make a positive contribution to the company and to work with everyone on the Smithfield team.
As we discussed, my starting salary will be \$30,000 and health and life insurance benefits will be provided after 90 days of employment.
I look forward to starting employment on July 1, 2008. If there is any additional information or paperwork you need prior to then, please let me know.
Again, thank you,

Jane Fieldstone

159. Why did Jane Fieldstone write to Mr. Barnes?
(A) To offer him a job
(B) To say yes to a job offer
(C) To refuse a job
(D) To request a job interview
160. How did Jane learn she got the job?
(A) Mr. Barnes told her at the end of the interview.
(B) Mr. Barnes sent her an email.
(C) Mr. Barnes called her.
(D) She received a letter in the mail.
161. What does Jane tell Mr. Barnes?
(A) She will only take the job if her salary is raised to \$30,000.
(B) She wants to meet with him to discuss her health and life insurance.
(C) She is nervous to join such a successful company.
(D) She is grateful for and happy to have this opportunity.
162. What does Jane request of Mr. Barnes?
(A) That he tells her what he needs from her
(B) That she doesn't start until July 1
(C) That he gives her more information
(D) That he forwards her important company emails

Questions 163 through 166 refer to the following leaflet.

Minnesotans who might have forgotten about windchill are about to get a refresher.

Ending a five-week stretch with temperatures well above normal, a low-pressure system from Saskatchewan surged into northwestern Minnesota on Thursday, dragging temperatures below zero and windchills toward 40 below zero.

Bemidji reported 4 below at 8:30 p.m., with strong winds. Mid-evening readings ranged from 5 above in Marshall to 6 below in Roseau. The Twin Cities should get off easy by comparison, though residents might still want to search for extra layers and face coverings.

Temperatures were expected to fall overnight from Thursday's high of 37, and a predicted high in the teens today will feel closer to zero. Tonight's predicted low of 1 above would be the lowest temperature since a low of 1 below on Dec. 7.

163. What does the phrase "get a refresher" mean in the first line?
- (A) To be surprised
 - (B) To be reminded
 - (C) To be panicked
 - (D) To be windy
164. What has the weather been like during the previous 5 weeks?
- (A) Colder than average
 - (B) Warmer than average
 - (C) Average
 - (D) Warmer than it's ever been
165. Which place was the coldest on Thursday?
- (A) Bemidji
 - (B) Saskatchewan
 - (C) Roseau
 - (D) Twin Cities
166. What does the article recommend to Twin Cities residents?
- (A) To compare themselves to the colder cities
 - (B) To be grateful for their warmer weather
 - (C) To search for ways to help the colder cities
 - (D) To dress appropriately for cold weather

Questions 167 through 169 refer to the following e-mail and attachment.

LETTER TO THE EDITOR

Re "Cold comfort on the street," Jan. 7

Thanks for the ongoing articles on downtown L.A.'s mosaic of people who compose the homeless population. Although we often may paint the homeless with a broad brush dipped in prejudice, these articles allow us to see why and how the majority of the homeless end up in downtown Los Angeles, Hollywood or Santa Monica, where the majority of homeless services are located. It might be interesting to point out the myriad laws that allow such cities as Beverly Hills, Rancho Palos Verdes and San Marino to cast out the homeless from their boundaries.

ANDREW P. CRANE

Los Angeles

167. What is Andrew P. Crane's attitude toward the newspaper's articles on the homeless?
- (A) He appreciates them.
 - (B) He finds them appalling.
 - (C) He's frustrated with them.
 - (D) He disagrees with them.
168. According to Andrew P. Crane, what do the articles reveal?
- (A) The public's prejudice toward the homeless
 - (B) The cities that throw out the homeless
 - (C) That there are many paintings of the homeless
 - (D) The reasons why people become homeless
169. What do Beverly Hills' laws do?
- (A) allow the homeless to settle in certain areas
 - (B) remove the homeless from where they were staying
 - (C) ban the homeless from downtown only
 - (D) protect the homeless boundaries

Questions 170-174 refer to the following movie review and plot summary.

Plot summary for Runaway Bride

Ike Graham, New York columnist, always writes his text at the last minute. This time, a drunken man in his favorite bar tells Ike about Maggie Carpenter, a woman who always flees from her grooms in the last possible moment. Ike, who does not have the best opinion about females anyway, writes an offensive column without researching the subject thoroughly. The next day, Ike gets fired by his publisher (and former wife), because he went too far and faked the facts, which real journalists don't do. Ike's only way back into the business now is to do a fact-based report on Maggie and her upcoming fourth wedding attempt, which Ike predicts to fail again. So, as Ike circles Maggie, his prey-to-be, like a vulture, her opinion of him sinks to below zero. Not only is Ike waiting for her to fail again but the whole town is poking fun at Maggie about her mistakes. Not only is Ike waiting for her to fail again but the whole town is poking fun at Maggie about her mistakes. But that is a point which Ike doesn't like.

REVIEW FOR RUNAWAY BRIDE

RUNAWAY BRIDE begins with an interesting enough concept and that's where it stays. It's pretty obvious to the audience, and would be to any woman with a brain, why "the bride" keeps leaving men standing like idiots at the altar. It's not hard to figure out. She's going to keep running until she finally discovers who SHE really is and stops trying to be what the men she chooses want her to be. If I figured this out in the first 5 minutes, why do I have to watch the other rest of the film? Why exactly? This film never even tries to scratch the surface of these characters, relying on the premise that a bride running from the church, using various modes of transportation, will be engaging and funny enough to keep the audience interested. It's not. There was no suspense about whether or not she would actually go through with the ceremonies because it was obvious she wouldn't until she found herself, even after she found the man for her.

170. What does Ike Graham work for?
- (A) A TV station
 - (B) His ex-wife's bar
 - (C) A newspaper
 - (D) An advertisement agency
171. Why did Ike get fired from his job?
- (A) He failed to reach a deadline.
 - (B) He did not depict the truth.
 - (C) He got drunk on the job.
 - (D) He had a low opinion of women.
172. How many times has Maggie Carpenter been married?
- (A) Zero
 - (B) Twice
 - (C) Three times
 - (D) Four times
173. According to the review, what is the positive aspect of the movie?
- (A) The funny use of transportation
 - (B) The main idea
 - (C) The characters
 - (D) The first five minutes
174. What is the reviewer's opinion of the movie?
- (A) It's hard to understand.
 - (B) It's humorous.
 - (C) It's predictable.
 - (D) It's interesting.

Questions 175 through 179 refer to the following letter.

HOW TO WRITE A 'THANK YOU' EMAIL

Writing a 'thank you' note after an employment interview can be the key to getting a job offer. In these days of electronic communication, is it appropriate to send thank you letters by email? In most cases, yes. You can get your thank you letter out immediately, rather than have to wait for the postal service to deliver it. If the employer is making a quick hiring decision, time is of the essence. If there is no sense of urgency, you may still want to send a quick thank you email, along with a traditional letter or note. You'll be reiterating your interest in the position sooner rather than later.

SAMPLE LETTER

Dear Mr. Gilmore:

It was very enjoyable to speak with you today about the Assistant Account Executive position at the Smith Agency. The job seems to be an excellent match for my skills and interests. The creative approach to account management that you described confirmed my desire to work with you.

In addition to my enthusiasm, I will bring to the position strong writing skills, assertiveness, and the ability to encourage others to work cooperatively with the department.

I appreciate the time you took to interview me. I am very interested in working for you and look forward to hearing from you regarding this position.

Sincerely,
Emily Lawson
elawson@spotmail.com
270 Elm St.
Ann Arbor, MI 44555

175. What is the benefit of sending a thank you letter via email?
 (A) It is more professional.
 (B) It is less traditional.
 (C) It is quicker.
 (D) It is more interesting.
176. What is the purpose of a thank you letter after an interview?
 (A) To give more information
 (B) To restate your interest
 (C) To get a second interview
 (D) To create a sense of urgency
177. Who is Mr. Gilmore?
 (A) The Assistant Account Executive
 (B) The accountant
 (C) The interviewer
 (D) An applicant for the Smith Agency
178. What did the described approach to account management do to Emily Lawson?
 (A) It made her want the job even more than before.
 (B) It made her doubt her desire for the job.
 (C) It elicited more questions.
 (D) It reassured her that she wanted the job.
179. What does Emily Lawson describe in the second paragraph?
 (A) What she hopes to get out of the job
 (B) Her strengths
 (C) Her core values
 (D) Her reservations

Questions 180 through 183 refer to the following promotion.

**The U.S. Department of Energy and its Prime Contractors
PLEASE JOIN US!**

7TH ANNUAL SMALL BUSINESS CONFERENCE

**THE WASHINGTON STATE CONVENTION AND TRADE CENTER
SEATTLE , WASHINGTON**

June 27-30, 2008

KEY HIGHLIGHTS OF THE 7th ANNUAL SMALL BUSINESS CONFERENCE ARE:

PLENARY SESSIONS featuring prominent government, corporate and business leaders who will discuss ways small businesses can have better access to DOE procurement opportunities.

BUSINESS EXPO providing an opportunity for businesses to showcase their products and services to hundreds of corporate and government attendees.

FOR HOTEL RESERVATIONS, CALL 888.877.0255

**WHEN MAKING YOUR RESERVATION PLEASE MENTION THE NAME OF THE CONFERENCE
FOR MORE INFORMATION, CALL 888.246.2460 OR VISIT OUR WEBSITE www.energy.gov**

180. What is the purpose of this notice?
 (A) To publicize a conference.
 (B) To stress the importance of energy conservation
 (C) To summarize the outcomes of the conference.
 (D) To protest a conference.
181. Who is organizing the conference?
 (A) Small businesses
 (B) The Washington State Convention and Trade Center
 (C) The city of Seattle
 (D) The U.S. Department of Energy and its Prime Contractors
182. What should attendees mention when calling to get a hotel room?
 (A) They are with the Small Business Conference.
 (B) They need more information about the lodging.
 (C) They need directions to the Convention and Trade Center
 (D) Their level of interest in the seminar.
183. What are plenary sessions?
 (A) The main seminars on the topic
 (B) A particularly interesting aspects
 (C) Ways businesses can access procurements
 (D) Types of government

Questions 184 through 187 refer to the following leaflet.

ROOMING at St. Michael's

Room Size: Approximate standard double room sizes are as follows:

Lyon's Hall-192 square feet

Joyce Hall-192 square feet

Ryan Hall-198 square feet

Twin Bed Size: Standard twin size beds are provided. Extra long twin size beds are available by requesting them on the First Year Housing and Meal Contract or by requesting them in writing to Sheryl Backstrom (sback@smcvt.edu)

Window Size: Window sizes vary by floor, room and building. We suggest waiting until you arrive to buy curtains. Venetian blinds are provided.

Voicemail: Voicemail is established for each student. Answering machines are not necessary, but students may bring one if they desire.

184. What is the purpose of this note?
- (A) To advertise rooms to rent
 - (B) To introduce students to their future living situation
 - (C) To sell beds
 - (D) To promote living on campus
185. Why would you write an email to Sheryl Backstrom?
- (A) To complain about your bed size
 - (B) To get a meal contract
 - (C) To ask for a different bed
 - (D) To retrieve your standard bed
186. What are optional?
- (A) Venetian blinds
 - (B) Answering machines
 - (C) Windows
 - (D) Voicemail systems
187. Why should students wait to buy curtains?
- (A) They don't know what size to purchase.
 - (B) They already have Venetian blinds.
 - (C) Not all rooms have windows.
 - (D) They may not be allowed.

Questions 188 through 192 refer to the following letter.

December 21, 2008

Jennifer Stein
675 Market Road
Tacoma, WA

Dear Ms. Stein:

I have received your letter of December 12 regarding your recent stay at One Tree Hotel. I am very sorry that you did not have a pleasant experience. You are certainly correct that it is unacceptable to come to a room that has not been cleaned and also to not receive your wake-up call. Please know that this was an isolated incident and that our customers usually have an extraordinary and problem-free stay at our hotel.

In an effort to remedy this unfortunate situation, I have enclosed a voucher for a one-night stay, breakfast inclusive, at our hotel. I encourage you to return to One Tree and experience the comfort, service and elegance that we are known for. If there is any way I can be of further assistance, please do not hesitate to contact me by telephone or mail.

Sincerely,

Kent Pedersen
Owner

ONE TREE HOTEL

Jennifer Stein and guest are entitled to one night in our deluxe suite free of charge. This includes a complimentary breakfast brought to the room at the time specified by guests.

Expires: June 21, 2010

For customer service or inquiries, please contact One Tree Hotel by telephone at (506) 555-9506.

188. Why did Kent Pedersen write to Jennifer Stein?
 (A) To thank her for stay at his hotel
 (B) To inquire about her stay
 (C) To ask her to take a survey
 (D) To apologize for poor service
189. What is suggested about Jennifer Stein?
 (A) She wants to stay at One Tree Hotel.
 (B) She spoke to Kent Pedersen on the telephone.
 (C) She wrote a letter of complaint.
 (D) She had a problem-free stay.
190. What is Kent Pedersen offering?
 (A) A refund for her previous stay
 (B) Another hotel recommendation
 (C) A free stay and meal
 (D) A discounted lunch
191. What time could Jennifer Stein eat her complimentary breakfast?
 (A) Anytime she chooses.
 (B) At the time selected by Kent Pedersen
 (C) At the time of her wake-up call
 (D) At the scheduled food delivery time
192. What is the significance of June 21, 2010?
 (A) It is the day for which Jennifer Stein has reserved a room.
 (B) It is the day the voucher becomes valid.
 (C) It is the day that Jennifer Stein complained about.
 (D) It is the last day the voucher can be used.

Questions 193 through 195 refer to the following magazine article.

LET'S RECONNECT

Buy a Magnifica Class ticket with your Emit Express Card and bring a friend for just \$99.

Experience the passion and style of Italy by taking advantage of this friendly Alitaliano deal. Just buy a Magnifica Class ticket with your Emit Express Card to any of Alitaliano's destinations in Europe, North Africa, the Middle East or Bombay and get a second Magnifica Class ticket for only \$99. Magnifica Class provides world-class food and wine, spacious legroom and Italian-designed seats so you can lie back in ultimate comfort. Celebrate your friendship with the only airline that celebrates the very best of Italy. Tickets must be purchased by September 25, 2009 so call your travel professional or Alitaliano Airlines at 800.555.4326.

*Boston-Italy utilizes alternate aircraft with Coral Class instead of Magnifica Class service during the month of November 2009.

193. What does this advertisement offer?
- (A) A free trip with the purchase of an Emit Express Card
 (B) \$99 worth of credit on an Emit Express Card
 (C) Two tickets for \$99 each
 (D) One ticket for \$99 along with another ticket at full price
194. What does the phrase "taking advantage" mean in this advertisement?
- (A) mistreating someone or something
 (B) seizing an opportunity
 (C) doing better than someone else
 (D) getting excited about something
195. What is unique about Alitaliano?
- (A) It travels to Italy.
 (B) It serves wine.
 (C) It honors Italy on board.
 (D) It holds parties on board.

Questions 196-200 refer to the following email and attachment.

Now Hiring at THINK Together!

THINK Together is a non-profit afterschool learning program for students in Southern California. Due to change in California's legislation through Prop. 49, THINK Together is going through some unprecedented growth in terms of the number of sites we will operate and have open for kids in Southern California. Because of this growth we will be hiring an extremely large number of qualified candidates in a variety of positions that serve the youth in our programs.

In these part-time positions, the Program Leaders will supervise all students within a classroom setting in the program at that particular site. The candidate will provide one-on-one and small group homework assistance, curriculum instruction, and recreation leadership to students as requested by the site coordinator. This is a great experience for those who intend on becoming teachers, or just love working with kids. The rate for this position is \$11-\$13 an hour. No previous experience is needed, but it does help. All candidates must at least have a bachelor's degree.

CANDIDATE PROFILE: Candidate A

- Bachelor's degree is Child Psychology
- Willing to work flexible hours
- 1 year of student teaching experience at Lincoln Elementary School
- claims to be passionate about children
- would like to be an elementary school teacher in the next couple of years

196. When would a THINK employee need to work?
- (A) Only weekday mornings
 (B) Weekdays, 8 hours a day
 (C) Weekday afternoons
 (D) Weekend afternoons
197. Why is THINK currently hiring a lot of employees?
- (A) It is a brand new program.
 (B) They fired all their former employees.
 (C) There are more THINK sites than in the past.
 (D) They are required to do so by a new law.
198. What is something that is NOT part of the job description?
- (A) Creating lesson curriculum
 (B) Working with students individually
 (C) Helping with homework
 (D) Being in charge of fun activities
199. Which of Candidate A's qualifications exceeds what is required?
- (A) Her degree
 (B) Her teaching experience
 (C) Her attitude toward children
 (D) Her career ambitions
200. How long does Candidate A hope to work for THINK?
- (A) Indefinitely
 (B) No more than two years
 (C) At least 5 years
 (D) Just the summer